

TERMS AND CONDITIONS OF THE 2-YEAR WARRANTY FOR THE KETTLE

1. "GERLACH" Spółka Akcyjna with its registered office in Drzewica (26-340) at ul. Braci Kobyłańskich 41 (hereinafter referred to as "Gerlach SA"), hereby grants a warranty for the offered kettle.
2. Gerlach SA warrants that the stainless steel used in our products (AISI201, PN – 1H17N4G9, EN – 1.4372) conforms to the provisions concerning contact with food.
3. If the warranty claim is admitted, Gerlach SA shall rectify the defects and deliver defect-free products to the distributor within 21 days from the date on which the distributor delivers the faulty product to the point of sale or to the address indicated in item 1 above. If the defects cannot be rectified, the customer may request that the product be exchanged for a new product.
4. This warranty applies only if the product is used as intended and if the recommendations of the manufacturer are observed, particularly with respect to washing and maintenance.
5. The warranty shall not cover mechanical damage or defects caused:
 - ✓ by misuse,
 - ✓ inside and outside the vessel due to improper use and maintenance by the user, e.g., discolouration, stains, scratches and dents,
 - ✓ by overheating,
 - ✓ by continuing to use the product after the discovery of the defect,
 - ✓ by repairs not performed by Gerlach SA.
6. The buyer is granted a warranty for the purchased kettle, and in order to make a claim under the warranty, the customer has to deliver the faulty product to the point of sale or the registered office of Gerlach SA together with a proof of purchase of the product under the warranty as well as the warranty certificate containing the warranty terms.
7. The warranty is effective in the European Union.
8. The warranty does not exclude, limit or suspend the rights of the buyer arising from the provisions on the implied warranty for defects of the item sold.

Conditions for use of the kettle

Since 1760, we have been making products known for their high quality, and you should follow our instructions to enjoy our products for a long time.

BEFORE FIRST USE:

- ✓ wash the kettle inside and outside with warm water
- ✓ rinse thoroughly
- ✓ wipe the outside surfaces dry with a soft cloth
- ✓ fill the kettle with water (3/4 of the way), boil it and pour it out (repeat this twice)

USE INSTRUCTIONS:

- ✓ fill the kettle using the large opening with a lid, no more than 3/4 of the way; if you overfill the kettle, the boiling water may be forcefully ejected and cause burns or damage objects around the kettle
- ✓ never boil water with the lid open
- ✓ when boiling, the whistle should remain in the "closed" position
- ✓ steam released during boiling from the lid or the whistle may cause burns – be careful when opening the lid to avoid burning yourself (wait until the water cools down a little or wear protective gloves)
- ✓ the handle and whistle may get hot – wear protective gloves at all times to avoid burning yourself
- ✓ always use the open/close button on the handle to unlock the whistle
- ✓ the burner diameter should be smaller than the diameter of the kettle base to avoid handle overheating
- ✓ the whistle will start to whistle when the water is boiling
- ✓ if you notice a blue tint on the outside surface of the kettle, this means that the steel is

overheating because the burner flame is too high or due to excessive heat caused by insufficient water in the kettle

- ✓ when boiling or pouring water, keep the spout away from you at all times
- ✓ after boiling the water, switch the burner off and wait approximately 15 s before opening the whistle/spout
- ✓ after pouring water from the kettle, place it on a stable, heat-resistant surface (if the water in the kettle has boiled out completely, immediately switch the burner off and let the kettle cool down before picking it up)
- ✓ the kettle is intended only for boiling water (do not use it to boil other beverages or water mixed with, for instance, coffee, tea, salt, sugar, etc.)

KETTLE MAINTENANCE:

- ✓ wash the kettle with warm water and dishwashing liquid using a soft sponge
- ✓ do not use cleaning powders or metallic scrubbers
- ✓ after washing the kettle, wipe the outside surfaces dry with a soft cloth
- ✓ washing in a dishwasher – some detergents may damage plastic parts and metallic parts, which is why we do not recommend washing the kettle in dishwashers. **We recommend washing by hand**

To submit a warranty claim, deliver the product with the proof of purchase to the point of sale or the registered office of the company.

Gerlach is a Polish brand that has been making high-quality products for the home for more than 260 years. Our products can be found on Polish tables both on regular days and special occasions. Gerlach never loses sight of its values and uses modern solutions to make it easier for you to cook together and make every moment special.

Thank you for choosing the Gerlach brand! We wish you many unforgettable moments spent at the table with your loved ones.

Warranty certificate

Line number:

Date of purchase:

Batch number:

Stamp of the point of sale:

Your kettle:

2-year warranty